

Steven McKay PMP

Senior Litigation Specialist

804-990-8982

steven@quandarypeak.com

Quandary Peak Research

Washington D.C.

quandarypeak.com/steven/

I am a senior IT professional with over 25 years of experience spanning hands-on technical roles to leadership positions in IT consulting and enterprise technology. My career began as an Oracle DBA, evolving into project management and director roles across large and small consulting firms, corporations, and a university setting.

Early on, I specialized in ERP implementations, leading PeopleSoft deployments for Fortune 500 companies before transitioning into data center optimization, cloudification initiatives, and global data center consolidations.

Prior to joining Quandary Peak, I served as a Project Director on a cloud portfolio team, developing and refining cloud solutions for global customers while coordinating efforts with industry hyper-scaler partners.

With deep expertise in IT strategy, enterprise architecture, and managed services, I bring a collaborative approach to planning and executing technology initiatives that align with business objectives. My strong communication skills enable me to work effectively with stakeholders at all levels, ensuring successful outcomes in complex IT environments.

Areas of Expertise

- **Cloud & Infrastructure:** Cloud Computing & Cloud Strategy, Data Center Optimization & Consolidation, Enterprise & Hybrid Cloud Architecture, Cloud Migration & Digital Transformation, Managed Cloud Services
- **IT Strategy & Leadership:** IT Leadership & Governance, IT Consulting & Advisory Services, Resource Management & Team Building, Business & IT Alignment, Vendor & Partner Management
- **Project & Program Management:** Waterfall and Agile, IT PMO & Governance, Technical Program Management, Release & Change Management, Risk Management & Compliance
- **Enterprise Solutions & Business Systems:** ERP Implementation (PeopleSoft), Enterprise Architecture, IT Service Management (ITSM), Business Process Optimization
- **Software & Systems Development:** DevOps & Agile Development, Cloud-Native & Edge Computing Solutions, Application Development & Modernization, Software Release Management
- **Security, Compliance & Disaster Recovery:** Security Application Modernization, Disaster Recovery & Business Continuity Planning, IT Risk & Compliance Management
- **Industry & Sector Experience:** Litigation & Expert Witness Testimony, Insurance & Financial Services IT, Education & University IT Infrastructure, Large-Scale Corporate IT Transformations, IT Mergers & Acquisitions

Education

Master of Science, Computer Science

University of Denver | Denver, CO | 1995

Bachelor of Science, Computer Science

Southwestern University | Georgetown, TX | 1992

Certifications

- **PMP** | 2025
- **AWS Business Professional** | 2021
- **AWS Cloud TCO & Economics** | 2021
- **ITIL Foundation** | 2012

Litigation Consulting

- **Dr. Edwin A. Hernandez and ELGA Corp. v. Stingray Group Inc., Mood Media, et al.** | Sept 2025–Present
Jurisdiction: US District Court, Southern District of Florida
Case Number: 1:24-cv-21226
Counsel: Sterne, Kessler, Goldstein & Fox PLLC
Nature of Suit: Trade Secrets
Technology: Digital music streaming and content distribution.
- **Qualia Labs, Inc. v. Settlor, Inc.; Land Title Guarantee Company; et al.** | Aug 2025–Present
Jurisdiction: US District Court, District of Colorado
Case Number: 1:24-cv-00133
Counsel: Greenberg Traurig, LLP
Nature of Suit: Trade Secret, Breach of Contract
- **Chase Global Services v. Protech Solutions Inc.** | July 2025–Present
Jurisdiction: AR Civil Division, Circuit Court of Pulaski County
Case Number: 60-cv-19-739
Counsel: McDaniel Wolff PLLC
Nature of Suit: Trade Secret
- **Beaver Research Company v. The Huntington National Bank** | Apr 2025–July 2025
Jurisdiction: Circuit Court of MI, County of Kalamazoo
Case Number: 2024-0267-CB
Counsel: Kreis Enderle Hudgins & Borsos, P.C.
Nature of Suit: Negligence
Technology: ACH intra-bank transfer fraud detection software

- **I.A.T.S.E. National Health & Welfare Fund v.**

Avenu Insights & Analytics LLC, and CPAS Systems Inc. | Apr 2025–Present

Jurisdiction: Supreme Court of NY, New York County

Case Number: 650787/2024

Counsel: DLA Piper LLP

Nature of Suit: Breach-of-Contract

Technology: Pension Fund System

- **Confidential Customer v. Confidential Vendor** | Apr 2025–Present

Jurisdiction: American Arbitration Association

Counsel: Wilson Elser Moskowitz Edelman & Dicker LLP

Nature of Matter: Software Change Failure

Technology: ERP Software, Entitlement Management, B2C Portals

Intellectual Property Consulting

- **Confidential Class Action Analysis** | May 2025–Present

Nature of Consultation: Class Action

Technology: User privacy.

Employment

Quandary Peak Research

Senior Litigation Specialist | Washington D.C. | Mar 2025–Present

- Providing software analysis and expert witness testimony in software-related litigation, including patent infringement, trade secret disputes, software malfunctions, breach-of-contract suits, and other matters.

James River Insurance

Program Manager, IT PMO | July 2023–Feb 2025

- Leading numerous projects for IT Operations, including M365 deployment, Data Center refresh, HR System rollout, security application modernization, and disaster recovery.

Altria (Contractor)

Program Manager, Altria Client Services Team | Mar 2023–May 2023

- Spearheaded the planning phase for an infrastructure modernization program, developing methodologies and processes for application teams, infrastructure vendors, and the internal support organization.

Pearson Vue (Contractor)

Project Manager, Cloud Technical Service Team | Nov 2022–Feb 2023

- Led initial planning efforts for data center closure & migration to Azure. Organized strategy sessions, led enterprise architecture planning meetings, and created the preliminary asset inventory tracker across multiple data centers.

Atos | Mar 2008–Aug 2022

Program Director, Cloud Enterprise Solutions PMO | Atos

Cloud Enterprise Solutions Team | Aug 2019–Aug 2022

Executed numerous special projects across the Cloud Engineering team and Digital Transformation Office.

Recent activities:

- Drove program strategy for global agile application development team focused on new managed edge, container, and digital hub solutions; liaised with global leaders to fully incorporate business requirements and desires.
- Coordinated global stakeholders on the submissions for the strategic Gartner MQ for DCO/HIMs and Public Cloud.
- Led global task force between Atos, Dell, and VMWare: strove to create new pipeline opportunities, product offerings, and more cohesive go-to-market strategies across the CES solutions and partner offerings.
- Led DevOps team in the agile development of hybrid-cloud product demo environment utilized in sales activities, utilizing tools such as Jira, GitHub, and Jenkins.

Director, Data Center Transformation | Atos

Technology Transformation Services Team | Jan 2016–Aug 2019

Built and led a highly diverse team of solution architects and engineers, across a multitude of engagements ranging from large-scale data center consolidations to smaller technical advisory and services projects. Worked with customers to define business requirements and created delivery programs that met their infrastructure needs.

Notable accomplishments:

- Grew headcount from 25 to 75 and increased revenue from \$5M to \$25M.
- Developed methodology, sales material, and costing models for key data center migration service offerings.
- Established cloud training plans, doubling public cloud certifications.

Technical Program Manager / Release Manager | Atos

Canopy Cloud, R&D Engineering Team | July 2012–Jan 2016

Coordinated project management and technical work streams within Canopy Cloud, Atos's enterprise cloud joint venture with VCE and VMWare, during global deployment of infrastructure & products. Played a key role across Canopy business owners as teams developed their products and coordinated releases across Atos R&D Engineering support during buildout & deployment.

Technical Program Manager | Atos

Systems Integration Team | Oct 2011–July 2012

Developed waterfall project plans using MS Project and coordinated teams on a global data center consolidation project for AIG. Inventoried physical assets, applications, and end-user requirements and developed migration plans and methodologies custom fit for each customer data center. Led cross-functional teams ranging from 10-15 developers, technicians, and solution architects through the entire end-to-end migration process landing on an Atos design enterprise private cloud solution.

Technical Program Manager | Atos

Atos/Siemens Merger Project Team | June 2010–Oct 2011

Led key technical areas for Active Directory, Exchange, and Client Mobile Services, from both a management and application architecture standpoint on the global IT carve-out and merger engagement after Atos purchased Siemens IT Solutions and Services. The technical team included approximately 10 technical specialists from numerous global teams.

Technical Program Manager | Atos

Systems Integration Team | Oct 2009–June 2010

Led key technical areas from both a management and infrastructure architecture standpoint on a global, MS Exchange outsourcing engagement. Managed a team of storage architects, exchange developers, and networking administrators that created the infrastructure for 35,000 global mailboxes across 2 US data centers.

Enterprise Architect / Technical Program Manager | Atos

Systems Integration Team | Apr 2008 – Oct 2009

Held key leadership roles on a global, multi-year data center optimization project for American Express. Led assessments of over 25 global data centers, evaluating applications and facilities. Supervised four core team members as well as two site teams of four each that traveled across the Americas and Europe assessing remote American Express data centers.

System Efficiency

Solution Center Director | Richmond, VA | Aug 2007–Apr 2008

Led the development of a new line of business within System Efficiency, a start-up technology services firm. Services provided include technical support, application development, performance optimization, security optimization, and application & infrastructure upgrades.

University of North Texas

Assistant Director, Enterprise Information Systems (EIS) | Denton, TX | Aug 2005–July 2007

Led all technical areas of the 35,000 student campus-wide PeopleSoft system. Directed four teams: Operations, including two 24/7 data centers and the production control team; DBA team which supported over 75 databases; PeopleSoft admin team managing over 70 PeopleSoft environments; and the Solaris and Windows admin team supporting over 200 servers.

- Initiated a long-term ITIL initiative to improve Incident Management and Change Management.
- Supervised 4 senior managers with teams totaling 50+ employees.
- Organized a large-scale hardware refresh replacing over 45 SUN servers. This resulted in higher capacity across fewer machines and lower support costs by an estimated \$500,000 over 4 years.

Answerthink Consulting, Inc

Technical Director | Houston, TX | May 1999–Aug 2005

Infinity Consulting, Inc

Oracle DBA / Technical Architect | Indianapolis, IN | Sept 1997–May 1999

Andersen Consulting, LLP

Oracle DBA | Denver, CO | Jan 1996–Sept 1997